

## HAMILTON COMMUNITY SERVICE PLAN FOR CHILDREN'S SERVICES: YEAR ONE PROGRESS REPORT (FEBRUARY 1, 2006)

	REGIONAL OFFICE RESPONSE	CURRENT STATUS / INITIATIVE	WORK PLAN/ COMPLETION DATE
<b>STRATEGIC DIRECTION: A FULL SPECTRUM OF MENTAL HEALTH SERVICES FOR CHILDREN, YOUTH AND FAMILIES IS DEVELOPED</b>			
<b>Goal: Respite Services</b>			
<ul style="list-style-type: none"> <li>▪ Develop models of respite, in consultation with families and drawing from best practices. (Goal 33)               <ul style="list-style-type: none"> <li>○ MCYS and Hamilton's children's services explore opportunities to allocate resources to develop planned and crisis respite supports for children, youth and their families.</li> </ul> </li> </ul>	<p><b>Year One Priority Community</b> The Ministry supports the need for prevention programs, <b>respite services, services for children with complex needs</b>, psychiatric and diagnostic services, information and education for families <i>(items bolded= year one)</i></p>	<p><b>Children's Services System (CSS):</b> Respite services were enhanced through the Child and Youth Mental Health Fund in the following areas:</p> <ul style="list-style-type: none"> <li>• Parental relief for young parents</li> <li>• Children with Complex Needs (accommodation support)</li> </ul> <p>The CSS committed to establish a respite committee, to be chaired by Deirdre Finlay. This committee will convene once the <u>Utilization Review Of Residential Treatment Beds</u> is completed (January 06).</p> <p><b>Children and Youth with Complex Needs Working Group:</b> Recommended that some children's mental health residential resources be reallocated to respite services. This recommendation was submitted to the Regional Office in December 2005.</p> <p><b>Agency Initiatives:</b> <u>Lynwood</u> - Continuously developing and arranging respite responses for children/families involved with IC&amp;FS program <u>Charlton Hall Child and Family Centre (CHCFC)</u>- <i>when possible</i>, provides respite to children on the wait lists and as an element of post-discharge follow-up plans for children exiting residential treatment.</p>	<p><b>Regional Office:</b> Respond to the respite recommendations of the Children and Youth with Complex Needs Working Group (Feb 06)</p> <p><b>Children's Services System:</b> Review results of the <u>Utilization Review Of Residential Treatment Beds</u> (Jan/ Feb 06)</p> <p>Review the Regional Office's response to the recommendations of the Children and Youth with Complex Needs Working Group.</p> <p>Convene the Respite Committee (Winter/Spring 06)</p>
<b>Goal: Children &amp; Youth with Complex Needs</b>			
<ul style="list-style-type: none"> <li>▪ Identify and develop local community supports, processes and partnerships to respond the needs of children and youth with complex needs and their families. Process to address, but not be limited to (Goal 34):               <ul style="list-style-type: none"> <li>▪ Case management needs and resource implications</li> <li>▪ Resource requirements</li> <li>▪ Community commitment to the process</li> <li>▪ Multi-sectoral partnerships</li> <li>▪ Inter-ministry level collaboration and partnerships</li> <li>▪ Development and establishment of a multi-sectoral planning</li> </ul> </li> </ul>	<p><b>Year One Priority Community</b> The Ministry supports the need for prevention programs, <b>respite services, services for children with complex needs</b>, psychiatric and diagnostic services, information and education for families <i>(items bolded= year one)</i></p>	<p><b>Ministry:</b> The Ministry developed Decision Making Guidelines for Children and Youth with Complex Needs. The Hamilton Community is in the process of reviewing and integrating these guidelines. (April 2005).</p> <p>The Ministry requested that communities develop a plan for enhancing supports for Children and Youth with Complex Needs (May 2005)</p> <p>The Ministry announced new funding to support Children and Youth with Complex Needs (\$1,108,094 Regional allocation- new)</p> <p><b>Systems and Supports for Children and Youth with Complex Needs:</b></p>	<p><b>Regional Office:</b> Respond to the recommendations of the Children and Youth with Complex Needs Working Group Report (Feb 06)</p> <p><b>Children with Complex Special Needs Committee:</b> Review the Regional Office's response to the recommendations of the Children and Youth with Complex Needs Working Group Report.</p> <p>Continue to meet, as per Terms of Reference.</p>

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<p>team/process for providing services to children and youth with complex needs</p> <ul style="list-style-type: none"> <li>▪ A review of current and best practices-- build on current processes and supports</li> </ul>		<p>In August 2004, a working group was established, consisting of members of the developmental services, children's services and child welfare systems. The working group developed recommendations, outlined in the <u>Report: Systems and Supports for Children and Youth with Complex Needs (December 2005)</u>. The working group will continue to meet, with revised Terms of Reference (Children with Complex Special Needs Committee). The committee has extended membership to include representation from the HWDSB and HWCDSB.</p> <p><b>Child and Youth Mental Health Fund (CYMH Fund):</b> The planning table for Hamilton's CYMH Fund recommended the allocation of \$350,00 towards accommodation support, family support, case management and wrap around supports for children and youth with complex mental health needs, including children who are dually diagnosed. (November 2004). The Ministry approved this recommendation (January 2005).</p> <p><b>Community Plan for Children and Youth with Complex Needs.</b> This plan reflected input from children's and developmental services, education, youth justice, health and families. (May 2005)</p>	
<p><b>Goal: Services for Individuals Over 18</b></p> <ul style="list-style-type: none"> <li>▪ Further analyze the statistics associated with current support to individuals over 18, to determine (Goal 35): <ul style="list-style-type: none"> <li>▪ Which children's agencies are serving them</li> <li>▪ Consistency with their formal mandate</li> <li>▪ Rationale for service continuation</li> </ul> </li> </ul>	<p><b>Support Community</b> The Ministry supports the need for prevention programs, <b>respite services, services for children with complex needs</b>, psychiatric and diagnostic services, information and education for families (<i>items bolded= year one</i>)</p>	<p><b>Children's Services System</b> A study was conducted, covering the 2004/05 fiscal year.</p> <p>The report was submitted to the Children's Services Committee and the Regional Office. (November 2005)</p> <p>The Regional Office committed to sharing the results with the Ministry of Health and with the Corporate Office of MCYS.</p> <p>The reported was forwarded to Children's Mental Health Ontario (for information).</p>	<p><b>Children's Services Committee:</b> The report will be presented to the Hamilton Addictions and Mental Health Network (February 2006)</p>
<p><b>Goal Psychiatric &amp; Diagnostic Services</b></p> <ul style="list-style-type: none"> <li>▪ Increase appropriate access to a spectrum of specialized psychiatric and diagnostic services (Goal 36)</li> </ul>	<p><b>Support Community</b> The Ministry supports the need for prevention programs, <b>respite services, services for children with complex needs</b>, psychiatric and diagnostic services, information and education for families (<i>items bolded= year one</i>)</p>	<p><b>MCH Inpatient Child and Adolescent Mental Health Unit</b> McMaster Children's Hospital led a regional planning process, specific to the implementation of the inpatient program (Fall 2003- present). Implementation of the unit is scheduled for 2007.</p> <p>A Regional Comprehensive Planning Group was</p>	<p><b>MCH Inpatient Child and Adolescent Unit:</b> Continue current planning processes (Lead: MCH).</p>

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		<p>established. (Fall 2003-present)</p> <p>District Networks were established in each community. Hamilton's Network engaged in planning and dialogue specific to centralized access, outreach, liaison with emergency services. The network met from October 2003- February 2005. The recommendations of the District Network were forwarded to the RCPG (Feb 2005).</p> <p><b>Child and Youth Mental Health Fund:</b> The planning table for Hamilton's CYMH Fund, recommended the allocation of funding to enhance the community's specialized services. The initiatives recommended, and subsequently approved by the Regional Office include:</p> <p><u>a) High Risk and Youth Justice:</u> a quick response and integrated team approach for youth who are at risk as a result of sexual offences, fire setting, violence/aggression, self harm, suicidal behaviours or concurrent disorders</p> <ul style="list-style-type: none"> <li>• Service components include clinical assessment and diagnosis.</li> </ul> <p><u>b) Community Resource Support: Crisis Stabilization:</u> a nurse practitioner was hired by the COAST program to provide</p> <ul style="list-style-type: none"> <li>• Specialized clinical support and consultation to children and youth served by COAST and/or residential programs.</li> <li>• Crisis intervention/ prevention</li> </ul> <p><b>Children and Youth with Complex Needs Working Group:</b> Recommended that children and youth with complex needs be prioritized for access to the outpatient programs offered by McMaster Children's Hospital and Child and Adolescent Services, where the assessment/consultation is deemed to be critical in maintaining the child/youth in their current placement. (Dec 2005)</p>	
<p><b>Goal: Information Packages for Families</b></p> <ul style="list-style-type: none"> <li>▪ Develop specific information packages outlining coping strategies related to particular problems, for distribution to families at intake that may assist, at the very least, provide interim support while on wait list. (Goal 37)</li> </ul>	<p><b>Support Community</b> The Ministry supports the need for prevention programs, <b>respite services, services for children with complex needs</b>, psychiatric and diagnostic services, information and education for families</p>	<p><b>Children's Services System</b> Deferred- not determined to be a Year 1 priority by CSS</p> <p><b>Contact Hamilton:</b> Provides families with lists of resource materials (developed by McMaster Children's Hospital)</p>	

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	<i>(items bolded= year one)</i>		
<b>Goal: Community Education</b>			
<ul style="list-style-type: none"> <li>▪ Develop a wide spectrum of community education courses that are evidence-based and deal with the full spectrum of problems that children, youth and families experience. (Goal 38)</li> </ul>	<p><b>Support Community</b> The Ministry supports the need for prevention programs, <b>respite services, services for children with complex needs</b>, psychiatric and diagnostic services, information and education for families <i>(items bolded= year one)</i></p>	<p><b>Child and Youth Mental Health Fund:</b> New Community Education Programs were created through the Child and Youth Mental Health Fund</p> <ul style="list-style-type: none"> <li>• COPE program for Parents of Teens</li> <li>• COPE Programs for Multicultural Parents</li> <li>• After School Skill Building Program</li> <li>• Anxiety Disorders Program in the School</li> <li>• Engaging Lone Mother Families in Recreation</li> <li>• Community Temper Training Program</li> <li>• Attachment Project (McMaster Children's Hospital, Grace Haven and St. Martin's Manor Partnership).</li> </ul>	
<b>Goal: Addiction Issues</b>			
<ul style="list-style-type: none"> <li>▪ Consult with resources in the Hamilton community that deal with addiction issues in order to gain an understanding of the needs of this population. (Goal 39)</li> </ul>	<p><b>Support Community</b> The Ministry supports the need for prevention programs, <b>respite services, services for children with complex needs</b>, psychiatric and diagnostic services, information and education for families <i>(items bolded= year one)</i></p>	<p><b>Children's Services System (CSS):</b> Alternatives for Youth has become a regular member of the CSS</p> <p><b>Child and Youth Mental Health Fund:</b> <b>a) High Risk and Youth Justice:</b> a quick response and integrated team approach for youth who are at risk as a result of sexual offences, fire setting, violence/aggression, self harm, suicidal behaviours or <b>concurrent disorders</b></p> <ul style="list-style-type: none"> <li>• Service components include clinical assessment and diagnosis.</li> <li>• Alternatives for Youth is a partner agency</li> </ul>	
<b>ADDRESS BARRIERS TO SERVICE</b>			
<p>Consider strategies to minimizing barriers to service as a result of:</p> <ul style="list-style-type: none"> <li>• Hours of Service</li> <li>• Geographic Location</li> <li>• Transportation Barriers</li> </ul>	<p><b>Ministry</b> Requested that the agencies implement strategies to reduce barriers to service</p>		
<b>STRATEGIC DIRECTION: CULTURALLY SENSITIVE MENTAL HEALTH SERVICES FOR CHILDREN, YOUTH AND FAMILIES ARE IN PLACE.</b>			
<b>Goals: Cultural Diversity</b>			
<ul style="list-style-type: none"> <li>▪ Complete a demographic analysis to identify issues related to diversity and the development of culturally sensitive services. (Goal 40)</li> </ul>	<p><b>Support Community</b> The Ministry supports efforts to receive culturally diverse input, enhance membership on planning committees, and for service providers to better respond to culturally diverse clients, as well as evaluate the system's current capacity to meet the French language requirements.</p>	<p><b>Child and Youth Mental Health Fund:</b> The C&amp;YMH Planning process put forward a proposal for a needs assessment, using fiscal funds. This proposal was not funded, as an alternate proposal (fiscal funding for Children with Complex Needs) was selected. This decision was consistent with the C&amp;YMHF planning table's recommendations of the priority ranking of these two projects.</p>	

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		<b>Agency Specific:</b> Catholic Family Services involved in Organizational Change Project through the Ministry of Heritage. CFS has a Diversity Project, which is examining a number of these elements. CFS has a Community Advisory Committee.	
<ul style="list-style-type: none"> <li>▪ Ensure that all planning forums have culturally diverse input and/or membership. (Goal 41)</li> </ul>	<b>Support Community</b> The Ministry supports efforts to receive culturally diverse input, enhance membership on planning committees, and for service providers to better respond to culturally diverse clients, as well as evaluate the system's current capacity to meet the French language requirements.	<b>Child and Youth Mental Health Fund:</b> Planning for the Child and Youth Mental Health Fund invited participation from SISO, Centre de Santé Communautaire Hamilton/Niagara, and the Native Women's Centre.	
<ul style="list-style-type: none"> <li>▪ Develop Operating Strategies/ practices that improve Hamilton's Children's Services capacity to respond to cultural diversity –Year 2 (Goal 42)</li> </ul>	<b>Support Community</b> The Ministry supports efforts to receive culturally diverse input, enhance membership on planning committees, and for service providers to better respond to culturally diverse clients, as well as evaluate the system's current capacity to meet the French language requirements.	<b>Child and Youth Mental Health Fund:</b> Two new initiatives were funded through the Child and Youth Mental Health Fund: <ul style="list-style-type: none"> <li>▪ Community Trauma Outreach to treat the complex children's mental health needs of immigrants and refugees.</li> <li>▪ Community Trauma Outreach- Francophone component- to ensure a culturally and linguistically appropriate service is provided to French speaking clients accessing the children's mental health system.</li> </ul>	
<ul style="list-style-type: none"> <li>▪ Engage with community stakeholders/ leaders to better understand the mental health issues impacting recent immigrants, both from a parent and child perspective –Year 2 (Goal 43)</li> </ul>	<b>Support Community</b> The Ministry supports efforts to receive culturally diverse input, enhance membership on planning committees, and for service providers to better respond to culturally diverse clients, as well as evaluate the system's current capacity to meet the French language requirements.	Year 2 goal	
<ul style="list-style-type: none"> <li>▪ Evaluate the Children's systems current ability to meet requirements associated with Hamilton's French Language Services designation- Year 2</li> </ul>	<b>Support Community</b> The Ministry supports efforts to receive culturally diverse input, enhance membership on planning committees, and for service providers to better respond to culturally diverse clients, as well as evaluate the system's current capacity to meet the French language requirements.	Year 2 Goal	

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<b>STRATEGIC DIRECTION: A CHILDREN'S SERVICES SYSTEM THAT IS EVIDENCE-BASED, INFORMED BY BEST PRACTICES AND SUPPORTED BY RESEARCH</b>			
<b>Goals: Best Practices/Innovation</b>			
<ul style="list-style-type: none"> <li>▪ Establish an infrastructure which allows for <b>sharing of information/innovations</b> within the Children's Services sector and across sectors. (Goal 14)               <ul style="list-style-type: none"> <li>○ Develop a forum and/or infrastructure for inter-agency communication, partnerships and collaboration. (year 1)</li> <li>○ Create opportunities to talk about innovative things being done in Hamilton/Ontario/Canada/around the world (year 1)</li> <li>○ Research existing service models</li> <li>○ Review and analyze policy documents that are critical to Hamilton's system planning. e.g. CMHO Policy Document, British Columbia mental health policies.</li> <li>○ Share existing information re. evidenced-based counseling services/approaches and achieve a commitment by service providers to move services towards the successful counseling models/approaches where evidence warrants it.</li> </ul> </li> </ul>	<p><b>Support/ Explore Ministry and Community</b> The Ministry supports best practices and evaluation based programming and the Regional Office will explore linking the community's efforts with the Children's Hospital of Eastern Ontario</p>	<p><b>Children's Services System:</b> Deferred- not determined to be a Year 1 priority by CSS.</p> <p>The CSS Terms of Reference and agenda support agencies sharing information/ innovations within the Children's Services Sector.</p>	
<ul style="list-style-type: none"> <li>▪ Confirm MCYS's support for best practice/research activities. (Goal 15)</li> </ul>	<p><b>Support/ Explore Ministry and Community</b> The Ministry supports best practices and evaluation based programming and the Regional Office will explore linking the community's efforts with the Children's Hospital of Eastern Ontario</p>	<p><b>Ministry:</b> MCYS has established the <u>Provincial Centre of Excellence for Child and Youth Mental Health</u> at CHEO.</p>	
<ul style="list-style-type: none"> <li>▪ Explore the potential for McMaster Children's Hospital: Chedoke site to provide a facilitative role with respect to research/best practice review and dissemination. (Goal 16)</li> </ul>	<p><b>Support/ Explore Ministry and Community</b> The Ministry supports best practices and evaluation based programming and the Regional Office will explore linking the community's efforts with the Children's Hospital of Eastern Ontario</p>		<p>Reevaluate goal in light of the establishment of the <u>Provincial Centre of Excellence for Child and Youth Mental Health</u> at CHEO</p>
<ul style="list-style-type: none"> <li>▪ Identify barriers to the implementation of best practices and the required supports to overcome the barriers. (Goal 17)</li> </ul>	<p><b>Support/ Explore Ministry and Community</b> The Ministry supports best practices and evaluation based programming and the Regional Office will explore linking the community's efforts with the Children's Hospital of Eastern Ontario</p>	<p><b>Children's Services System:</b> Deferred- not determined to be a Year 1 priority by CSS.</p>	

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<b>STRATEGIC DIRECTION: INTER-SECTORAL PLANNING AND SERVICE DELIVERY APPROACHES ARE ADOPTED BY PROVINCIAL MINISTRIES AND THE SERVICE COMMUNITY</b>			
<b>Goals: Inter-Sectoral Collaboration</b>			
<ul style="list-style-type: none"> <li>▪ Hamilton children's system, with MCYS' support, develop proactive approaches to bring all sectors together to (Goal 20):</li> <li>▪ develop inter-sectoral policy and planning processes</li> <li>▪ develop inter-sectoral service delivery approaches</li> </ul>	<p><b>Support Community</b> The Ministry support MCYS funded agencies collaborating with other sectors.</p>	<p><b>Children's Services System (CSS):</b> CSS members completed a template outlining their connections with other systems (January 2005).</p> <p>Membership of the CSS was expanded to include representation from the Education and Youth Justice Sectors.</p> <p>Inter-sectoral Forums- The CSS prioritized the need to strengthen partnerships and linkages with three systems: Education, Child Welfare and Youth Justice. Leads were established for each: Education: Garry Stuart, Jackie Bajus Child Welfare: Mary Meyer, Alex Thomson Youth Justice: Gord Greenway, Donna Turnbull</p> <p>A joint committee, of the above named individuals, implemented inter-sectoral forums to initiate a dialogue between the respective sectors. These forums were held in April, May and September 2005. The proceedings of each forum were summarized in a report. A Summary Report, identifying common themes from the 3 forums was prepared in January 2006.</p> <p><b>Planning Initiatives:</b> Inter sectoral participation was reflected in the following planning processes:</p> <ul style="list-style-type: none"> <li>• Working Group for Children and Youth With Complex Needs</li> <li>• Child and Youth Mental Health Fund</li> <li>• Community Plan for Children and Youth with Complex Needs</li> </ul>	<p><b>Children's Services System:</b> Review recommendations arising from Inter-sectoral Forums (January/ February 2006)</p>
<ul style="list-style-type: none"> <li>▪ Hamilton community agencies work within and across sectors to yield outcomes that are realizable, positive and over which they have some measure of control by (Goal 21):</li> <li>▪ Understanding each other's programs, goals, needs, limitations, principles, aspirations</li> <li>▪ Ensuring compatible outcomes</li> <li>▪ Developing mechanisms to monitor outcomes and share evidence</li> </ul>	<p><b>Support Community</b> The Ministry support MCYS funded agencies collaborating with other sectors.</p>		<p><b>Children's Services System:</b> Review recommendations arising from Inter-sectoral Forums (January/ February 2006)</p>

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<ul style="list-style-type: none"> <li>▪ Organize issue/service specific groups of stakeholders for relevant planning discussions. (Goal 22)</li> </ul>	<p><b>Support Community</b> The Ministry support MCYS funded agencies collaborating with other sectors.</p>		<p><b>Children's Services System:</b> Review recommendations arising from Inter-sectoral Forums (January/ February 2006)</p>
<p><b>Goal: Collaboration with the Child Welfare System</b></p> <ul style="list-style-type: none"> <li>▪ Establish a working group with representatives from child welfare agencies and children's agencies to identify and collect data identified in Strategic Direction A4, which will inform their respective planning processes (Goal 23)</li> <li>▪ Develop the most appropriate services and supports for children and youth who are in the care of the child welfare system. (Goal 24)</li> </ul>	<p><b>Year One Priority Support Community</b> The Ministry support MCYS funded agencies collaborating with other sectors.</p>	<p><b>Children's Services System:</b> Leads established: Alex Thomson, Mary Meyer Inter-sectoral planning forum held on May 27 2005</p> <p><b>Planning Initiatives:</b> Child Welfare participated in the following planning processes:</p> <ul style="list-style-type: none"> <li>• Working Group for Children and Youth With Complex Needs</li> <li>• Child and Youth Mental Health Fund</li> <li>• Community Plan Children and Youth with Complex Needs</li> </ul> <p><b>Emergency Capacity Working Group</b> was established, including representation from residential providers, Contact Hamilton, CAS, CCAS and the Regional Office.</p> <p><b>Agency Specific:</b> <u>Charlton Hall Child and Family Centre (CHCFC)</u>- has developed new community capacity in residential treatment for specific child welfare populations, in partnership with the Children's Aid Society of Hamilton.</p> <p><b>Contact Hamilton:</b> Contact Hamilton and the two Societies have established a regular liaison meeting. A protocol has been developed to assist with short and long-term planning for transitional aged youth (crown wards).</p>	<p><b>Children's Services System:</b> Review recommendations arising from Inter-sectoral Forums (January/ February 2006)</p> <p><b>Child Welfare Transformation: Differential Response</b> Children's services sector to participate in the planning process. To be announced by the Ministry (January 2006).</p> <p>Agency Specific: <u>Charlton Hall Child and Family Centre- CHCFC</u> and the Children's Aid Society of Hamilton are also in the process of exploring a partnership in the development of Therapeutic Foster Homes for children in the care of the Society</p>
<p><b>Goal: Collaboration with the Youth Justice System</b></p> <ul style="list-style-type: none"> <li>▪ Establish a working group with representatives from youth justice agencies and children's agencies to identify and collect data that would inform their respective planning processes. (Goal 25)</li> </ul>	<p><b>Support Community</b> The Ministry support MCYS funded agencies collaborating with other sectors.</p>	<p><b>Children's Services System:</b> Leads Established: Gord Greenway, Donna Turnbull Inter-sectoral planning forum held on September 28, 2005</p> <p><b>Planning Initiatives:</b> Youth Justice participated in the following planning processes:</p>	<p><b>Children's Services System:</b> Review recommendation arising from Inter-sectoral Forums (January/ February 2006)</p>

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		<ul style="list-style-type: none"> <li>• Child and Youth Mental Health Fund</li> <li>• Community Plan for Children and Youth with Complex Needs</li> </ul>	
<b>Goal: Collaboration with the Education System</b>			
<ul style="list-style-type: none"> <li>▪ Establish a working group with representatives from the education sector and children's agencies to identify and collect data that would inform their respective planning processes. (Goal 26)</li> </ul>	<p><b>Support Community</b> The Ministry support MCYS funded agencies collaborating with other sectors.</p>	<p><b>Children's Services System:</b> Lead: Garry Stuart, Jackie Bajus Inter-sectoral planning forum held on April 20, 2005</p> <p><b>Planning Initiatives:</b> Education participated in the following planning processes:</p> <ul style="list-style-type: none"> <li>• Working Group for Children and Youth With Complex Needs</li> <li>• Child and Youth Mental Health Fund</li> <li>• Community Plan for Children and Youth with Complex Needs</li> </ul> <p><b>Children and Youth with Complex Needs Committee:</b> The committee has extended membership to include representation from the HWDSB and HWCDSB.</p> <p><b>Agency Specific:</b> <u>Charlton Hall Child and Family Centre (CHCFC)-</u> has applied for the expansion of their existing Day Treatment partnership with the HWDSB to include a new elementary panel Day Treatment /Section 20 program.</p> <p><u>Contact Hamilton:</u> Contact Hamilton, the HWDSB and the HWCDSB have established a regular liaison meeting.</p>	<p><b>Children's Services System:</b> Review recommendations arising from Inter-sectoral Forums (January/ February 2006)</p>
<b>Goal: Collaboration with the Health System</b>			
<ul style="list-style-type: none"> <li>▪ Establish a working group with representatives from the health system and children's agencies to identify and collect data that would inform their respective planning processes. (Goal 27)</li> </ul>	<p><b>Support Community</b> The Ministry support MCYS funded agencies collaborating with other sectors.</p>	<p><b>Children's Services System:</b> Deferred- not determined to be a Year 1 priority by CSS.</p>	
<b>Goal: Collaboration with the Addictions System</b>			
<ul style="list-style-type: none"> <li>▪ Establish a working group with representatives from the addictions system and children's agencies to identify and collect data that would inform their respective planning</li> </ul>	<p><b>Support Community</b> The Ministry support MCYS funded agencies collaborating with other sectors.</p>	<p><b>Children's Services System:</b> Catherine McPherson Doe agreed to take the lead for this goal.</p> <p>March 2005 - Centre for Addictions and Mental Health,</p>	

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processes. (Goal 28)		<p>co-sponsored by the Hamilton Addiction and Mental Health Network provided a 2 day community training session for youth mental health and substance misuse staff and managers on concurrent disorders, utilizing the new CAMH resource, "Youth &amp; Drugs and Mental Health". Managers met to discuss barriers to integrated treatment and next steps. One of concrete outcomes of this training is that Lynwood Flamborough site is offering the concurrent disorders group, "First Contact" to their residents.</p> <p>Addictions/ Child Welfare: October 2005 - Ongoing The child welfare agencies and the Hamilton Addiction System Coalition have been meeting to develop training and protocols. Addiction system training was provided to child welfare managers in the fall 2005 and plans to extend this to front line staff are scheduled for February/March 2006. AY will also be providing youth specific training in the spring.</p>	
<b>STRATEGIC DIRECTION: ENHANCED INFORMATION TO SUPPORT INFORMED SYSTEM MANAGEMENT, EVALUATION AND PLANNING</b>			
<b>Ministry project codes are redefined to ensure consistency and promote agency ability to provide/understand/reflect services in a way that is sufficiently flexible to meet client needs</b>			
<b>Goals: Revised Project Codes</b>			
<ul style="list-style-type: none"> <li>Hamilton-Niagara Regional Office of the Ministry of Children and Youth Services (MCYS) and Hamilton children's services system work together to develop classification and information management systems, that accurately capture the array of services available within each project code.</li> </ul>	<p><b>Explore</b> <b>Ministry Responsibility</b> This is a provincial decision. The RO has already identified the community's concern about the need to review and standardize project codes to ensure consistency within codes.</p>	<p><b>Ministry:</b> Senior Management is reviewing the standardization of service descriptions. Project codes flagged as an issue.</p>	
<b>Goals: Information Systems</b>			
<ul style="list-style-type: none"> <li>In the interim, prior to the development of a province-wide data system, and following a review of other sectors and system's best practices, Hamilton children's services develops a region-wide data system that helps to inform the province-wide data system.</li> </ul>	<p><b>Explore</b> <b>Ministry Responsibility</b> The Contact agencies are using WebTracker, which needs to be evaluated as an information tool within the region. Any province wide system will need to expand upon the BCFPI/ CAFAS tools.</p>	<p><b>Contact Hamilton</b> Contact Hamilton, in collaboration with the three other Contact agencies, implemented the WebTracker information system, for use in H/N Region. (March 2003)</p> <p>A WebTracker pilot project involving interface of Contact agencies and service provider agencies has been implemented (Fall 2005)</p>	<p>Identify strategies for broadening the scope of information collected and managed via WebTracker (Year 2)</p> <p>Evaluate WebTracker pilot project (2007).</p>
<b>Strategic direction: meaningful accountability tools that inform agency and system planning and ministry system management.</b>			
<b>Goals: Accountability Tools</b>			
<ul style="list-style-type: none"> <li>Develop more meaningful accountability tools that support informed agency/system planning and Ministry system management.</li> </ul>	<p><b>Support</b> <b>Ministry and Community</b> The Ministry supports the development of a results based planning approach using outcome measurement tools.</p>		<p>Monitor recommendations emerging from MCYS and/or Provincial Centre of Excellence for Child and Youth Mental Health</p>

## HAMILTON COMMUNITY SERVICE PLAN FOR CHILDREN'S SERVICES: YEAR ONE PROGRESS REPORT (FEBRUARY 1, 2006)

	REGIONAL OFFICE RESPONSE	CURRENT STATUS / INITIATIVE	WORK PLAN/ COMPLETION DATE
<ul style="list-style-type: none"> <li>▪ Improve our use of current outcome measurement tools, such as the Brief Child and Family Phone Interview (BCFPI) and the Child and Adolescent Functional Assessment Scale (CAFAS) and evaluate their effectiveness.</li> </ul>	<p><b>Support Ministry and Community</b> The Ministry supports the development of a results based planning approach using outcome measurement tools.</p>	<p><b>CAFAS</b> has been implemented as an outcome measurement tool.</p> <p><b>Brief Child and Family Interview Committee</b> has:</p> <ul style="list-style-type: none"> <li>• developed a protocol for use of the BCFFI in Hamilton</li> <li>• identified operational and policy issues requiring clarification</li> </ul> <p><b>Agency Specific:</b> <u>Community Child Abuse Council</u> – Implementing Behavioural pre &amp; post evaluation for ASAP program clients. <u>Charton Hall Child and Family Centre</u> has identified outcome measurement as an area for attention and capacity building across their services <u>Child and Adolescent Services</u> –internally involved in using the BCFPI as an outcome measure for the Brief Therapy program.</p>	<p><b>CAFAS:</b> Community of Practice meeting scheduled (April 2006)</p> <p><b>Brief Child and Family Interview Committee</b> to continue to meet to address outstanding issues</p>
<b>Strategic direction: information supportive of successful planning is generated/available</b>			
<b>Goals: Planning Information</b>			
<ul style="list-style-type: none"> <li>▪ Generate information that ensures an understanding of the Hamilton children's mental health system as a whole. (Goal 9)</li> </ul>	<p><b>Year One Priority Community</b> The Ministry supports conducting reviews that enhance the community's understanding of the children's mental health system and its relationship with the child welfare system</p>	<p><b>Contact Hamilton:</b> Stats and Facts (2003-04) document published in June 2005. CSS membership provided input / feedback regarding future editions of Stats and Facts.</p>	<p><b>Contact Hamilton:</b> Stats and Facts (2004-5) to be published (Jan 2006)</p>
<ul style="list-style-type: none"> <li>▪ Conduct a utilization review of Hamilton's residential treatment beds that support children and youth from Hamilton and the Hamilton-Niagara Region (Goal 10)</li> </ul>	<p><b>Year One Priority Community</b> The Ministry supports conducting reviews that enhance the community's understanding of the children's mental health system and its relationship with the child welfare system</p>	<p><b>Children's Services System</b> A study was conducted, covering the 2004/05 fiscal year.</p>	<p><b>Children's Services Committee:</b> The report is to be submitted to the Children's Services Committee and the Regional Office. (January/ February 2006)</p> <p>Further action to be considered by CSS (Spring 2006)</p>
<ul style="list-style-type: none"> <li>▪ Generate information that provides an understanding of the impact of, and interface between, the Child Welfare system and the Children's Mental Health system in Hamilton. (Goal 11) Linked with Goal 24)</li> </ul>	<p><b>Year One Priority Community</b> The Ministry supports conducting reviews that enhance the community's understanding of the children's mental health system and its relationship with the child welfare system</p>	<p><b>Planning Initiatives:</b> Information from the CAS and CCAS informed the deliberations of the:</p> <ul style="list-style-type: none"> <li>• Working Group for Children and Youth With Complex Needs</li> <li>• Community Plan for Children and Youth with Complex Needs</li> </ul> <p><b>Crown Wards (Transitional Aged Youth)</b> Contact Hamilton, CAS and CCAS have identified a common list and developed a protocol, to assist the child welfare and developmental systems with short and</p>	<p><b>Children's Services System:</b> Review recommendations arising from Inter-sectoral Forums (January/ February 2006)</p>

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	REGIONAL OFFICE RESPONSE	CURRENT STATUS / INITIATIVE	WORK PLAN/ COMPLETION DATE
		long-term planning for transitional aged youth.	
<b>Strategic direction: single point access/single point of information is clarified</b>			
<b>Goals: Single Point Access</b>			
<ul style="list-style-type: none"> <li>▪ Review and clarify Contact Hamilton's various mandates/roles in order to maximize this resource in the Hamilton community. (Goal 12)</li> </ul>	<p><b>Support/ Explore Ministry</b> On a local level, the Ministry supports a review of reporting practices for agencies/ programs that do not go through Contact and to maximize this resource in our community. On a provincial level, the Ministry will be conducting a review of access mechanisms for children's and developmental services. This will include those created the MSWFP, CCAC and MCSS/ MCYS</p>	<p><b>Ministry:</b> Conducted the Joint Access Mechanisms Project (Spring 05). Contact Hamilton participated in the review and was one of eight access mechanisms selected for a site visit. (June 05) Report has not been distributed.</p> <p><b>Contact/ Children's Mental Agencies</b> Have recommended to the Regional Office that the access process for Day Treatment programs be reviewed.</p>	<p>Await the Ministry's release of Joint Access Mechanisms project</p> <p><b>Ministry</b> Convene a process for the review of access to Day Treatment programs. To involve the Regional Office, Day Treatment providers, Contact Hamilton and the HWDSB.</p>
<ul style="list-style-type: none"> <li>▪ Contact Hamilton and the children's agencies develop reporting practices for individuals in service with agencies/programs that do not go through Contact Hamilton's access process. (Goal 13)</li> </ul>	<p><b>Support/ Explore Ministry</b> On a local level, the Ministry supports a review of reporting practices for agencies/ programs that do not go through Contact and to maximize this resource in our community.</p>	<p><b>Contact Hamilton:</b> On hold, pending system upgrades to Web Tracker.</p>	<p><b>Contact Hamilton/ Children's Services Agencies</b> Identify strategies for broadening the scope of information collected and managed via WebTracker (Year 2)</p>
<b>STRATEGIC DIRECTION: FUNDING FLEXIBILITY IS ESTABLISHED ON AN INTERIM BASIS WHILE LONGER TERM FUNDING ISSUES ARE ADDRESSED.</b>			
<b>Goals: Stabilization Funding</b>			
<ul style="list-style-type: none"> <li>▪ Request that the MCYS provide stabilization funding to the children's mental health sector. (Goal 29)</li> </ul>	<p><b>Year on Priority Ministry</b> The Ministry negotiates service contracts on an individual basis with transfer payment agencies each year and is prepared to receive and review such approaches on an individual basis as part of the 2005/06 budget negotiations.</p>	<p><b>Ministry</b> Agencies received a 3 % adjustment to their annualized budgets.</p> <p>The Ministry invested \$1.1million of new funding (annually) in the Hamilton community, through the Child and Youth Mental Health Fund. (Jan 2005)</p>	
<b>Goal Bridging Strategies</b>			
<ul style="list-style-type: none"> <li>▪ Request that the MCYS Hamilton Niagara Regional Office, on an interim basis (18 months) and in lieu of longer term solutions to funding issues, develop bridging strategies with agencies (Goal 30)</li> </ul>	<p><b>Year on Priority Ministry</b> The Ministry negotiates service contracts on an individual basis with transfer payment agencies each year and is prepared to receive and review such approaches on an individual basis as part of the 2005/06 budget negotiations.</p>		

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<p><b>Goal: Flexible Funding</b></p> <ul style="list-style-type: none"> <li>▪ MCYS Hamilton-Niagara Regional Office and Hamilton children's services system work together to develop a local policy agreement that flexibly negotiates differential use of resources within project codes. (Goal 31)</li> </ul>	<p><b>Year on Priority Ministry</b> The Ministry negotiates service contracts on an individuals basis with transfer payment agencies each year and is prepared to receive and review such approaches on an individual basis as part of the 2005/06 budget negotiations.</p>		